

CERTIFICATE OF REGISTRATION

THIS IS TO CERTIFY THAT THE INFORMATION TECHNOLOGY SERVICE MANAGEMENT SYSTEM OF

Development Bank of Nigeria plc

1215724

The Clan Place, Plot 1386A, Tigris Crescent Maitama Abuja

NIGERIA

Has been assessed and registered as complying with the requirements of the International Standard shown above for the following Goods and Services. Further clarifications regarding the scope of this certificate and the applicability of the requirements of

ISO/IEC 20000-1: 2018

may be obtained by consulting the certificate issuer.

Management of Information Security, Service Management Quality and Business Continuity in providing Wholesale Term Lending to Participating Financial Institutions(PFI) to address the major financing challenges facing Micro, Small and Medium Scale Enterprises (MSMEs) in Nigeria.



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Tony Wilde Group Chairman Registration Number: ITSM/2/R234/0007
Original 20000 Registration Date: 18/Jan/2019
Current Registration Date: 12/Mar/2020
Recertification Date: 25/Jan/2025
Expiry Date: 25/Jan/2028

Amendment Date:

Certification Partner Global

An Australian Owned Company License # 1150/2011 CC (previously known as ISC Global), Level 03, Boulevard Plaza, Tower 1, Downtown Dubai, Dubai, U.A.E

The Status and Validity of this Certificate maybe verified in real time by scanning the adjacent QR Code.

This certificate is valid until the Expiry Date shown on the condition that audits are conducted each year and paid for as per the Certification Agreement. Should this condition not be met, cancellation procedures will be initiated, and the cancellation status will be revealed when the QR Code is scanned.

This Certificate remains the property of the Certificate Issuer and must be returned upon request. It must not be altered in any way. Intentional misuse of this certificate will result in cancellation without prior notification

